

CCPL and the SWFLN Reciprocal Borrowing Program – FAQ

1. Is Collier County Public Library still providing SWFLN stickers?

Yes. CCPL continues to issue SWFLN stickers to patrons who are in good standing.

2. Is Collier County Public Library changing its reciprocal borrowing policy?

No. CCPL is not changing its reciprocal borrowing policy. SWFLN members who obtain a CCPL library card can continue to use our e-Resources and print materials at this time.

3. Are other SWFLN counties making changes to their reciprocal borrowing services?

Yes. Currently, we have been notified that Lee and Charlotte Counties are making changes.

- *Lee County will no longer allow SWFLN card holders access to their digital materials.*
- *Charlotte County will no longer provide access to ebooks and eAudiobooks on cloudLibrary or interlibrary loan (ILL) services to SWFLN members.*

4. Is there another way non-residents can access Lee or Charlotte County's digital resources?

Yes. Non-residents can purchase a Lee County Non-Resident Library Card for \$60 per year or a Charlotte County Non-Resident Library Card for \$35 per year to access their digital resources.

5. Can CCPL influence how other library systems participate in the SWFLN Reciprocal Borrowing Program?

No. CCPL has no influence over other library systems' policies or decisions. If patrons wish to comment on changes made by Lee County and/or Charlotte County regarding their restrictions on participation in the SWFLN Reciprocal Borrowing Program, they should do so through that county's official website.

6. Who should patrons contact with questions or comments about other library borrowing policies?

Patrons with questions or comments should contact the appropriate SWFLN member library directly.

- *For Lee County – Contact the Lee County Library system*
- *For Charlotte County – Contact the Charlotte County Library system*

7. Where can I find more information about the SWFLN Reciprocal Borrowing Program?

For general information about SWFLN and participating libraries, visit the SWFLN website.