

Frequently Asked Questions: Hoopla Discontinuation & CCPL eResources

Q: Why is the library discontinuing Hoopla?

A: The cost of Hoopla is no longer sustainable. The decision is part of the Library Division's broader effort to reduce redundant services and manage resources responsibly while continuing to offer high-quality digital and in-person services to our patrons.

Q: When is the last day I can borrow new materials on Hoopla?

A: You can borrow materials from Hoopla until December 31. After that date, new checkouts and renewals will no longer be available through the Library.

Q: What will happen to items I borrowed on Hoopla before it ends?

A: You will still have access to anything you borrowed for the full borrowing period, even after Hoopla is discontinued.

Q: Will the library spend more money on other platforms like Libby and cloudLibrary?

A: The Library will continue investing in these platforms so patrons can keep accessing eBooks and audiobooks.

Q: How does the library decide how much money to spend on cloudLibrary versus Libby, and why are there fewer titles on Libby?

A: Collier County Public Library is committed to using public funds responsibly and efficiently. As a result, most of the Library's eBook and eAudiobook budget is focused on cloudLibrary, which provides the greatest value for our patrons. Our Library is part of a consortium of 43 Florida libraries that share cloudLibrary collections. This allows our patrons to access hundreds of thousands of titles (350,000+) purchased by other libraries at no additional cost to Collier County taxpayers and ensures the Library can offer the widest possible selection of materials.

Q: Why can't I find my favorite author's books on Libby or cloudLibrary?

A: Authors and publishers decide where their books and audiobooks can be sold or shared. Some sign exclusive contracts to make their work only accessible on certain platforms, like Amazon's Audible or Kindle Unlimited. When that happens, libraries are unable to offer those titles.

Q: What can I use instead of Hoopla?

A: In addition to the titles offered by Collier County Public Library on cloudLibrary and Libby, there are many free streaming, eBook, and eAudiobook platforms available to the public:

Free Movie & TV Streaming Platforms

- 1. Tubi** - accessible on tubitv.com on web, smart TVs and the Tubi app on mobile devices
- 2. Pluto TV** - accessible on pluto.tv on web, smart TVs, & the Pluto TV app on mobile devices
- 3. The Roku Channel** - accessible on therokuchannel.roku.com, Roku devices, smart TVs, and the Roku app on mobile devices

Free Audiobook & eBook Platforms

- 1. LibriVox** - free audiobooks read by volunteers at librivox.org on web and the LibriVox Audiobook app on mobile devices
- 2. Project Gutenberg** - free eBooks at gutenberg.org on web with instructions on how to read content on mobile devices and eReaders.
- 3. Open Library** - free eBooks and audiobooks at openlibrary.org
- 4. Spotify** - free audiobooks at spotify.com on web and the Spotify app on mobile devices

Q: How can I access eBooks, eAudiobooks, and magazines?

A: You can find eBooks and eAudiobooks on cloudLibrary and Libby. Magazines are available through cloudLibrary NewsStand. These services work on smartphones, tablets, and e-readers.

Q: How do I get help using cloudLibrary or Libby?

A: Our staff are happy to assist you in person, over the phone, or by email. You can also find online quick start guides and tutorials for both cloudLibrary and Libby.